

## Update Regarding Isolation & Recovery Program

Earlier this month, the Executive Office of Health and Human Services (EOHHS) in partnership with Commonwealth Care Alliance (CCA) stood up a second, 120-bed Isolation and Recovery site (I&Rs) located in Taunton. Unfortunately, the increased I&R bed capacity provided by the second site could not meet statewide demand. **To meet current demand, EOHHS and CCA opened a third, 88-bed I&R site in Northampton on January 14th.** This new site brings our total statewide I&R capacity to 308 beds. Since opening the first I&R site in March 2020, the highest end-of-day census has been 272 patients. CCA will continue to serve as the overseeing entity for I&R and provide transportation, food services, as well as clinical and behavioral health support to individuals admitted to both sites. Please find information regarding eligibility and how to make a referral below:

### Clinical Eligibility:

Individuals with a positive COVID-19 test result that are able to safely isolate without intensive medical supervision. This site is NOT available for individuals who:

- Require assistance with Activities of Daily Living from on-site staff; or
- Require medication administration (except for methadone); or
- Require the level of care provided at a Skilled Nursing Facility.

### Financial Eligibility:

- Individuals that are experiencing homeless or housing instability *i.e., People who normally sleep at a shelter, on the street, for whom home is unsafe due to violence, or who do not have a permanent address;* or
- Individuals in households making less than 400% of the Federal Poverty Level that include a household member that is high-risk (e.g. older adult, immunocompromised).

### Referring Entities and Contact Line:

Referring entities and organizations, such as homeless shelter providers may contact the intake line below to ensure eligibility, register the individual for the program, and get the individual placed and transported to an Isolation & Recovery site:

*Intake Line:* 617-367-5150

*Hours:* Monday-Friday between 9:00 am and 5:00 pm

*Saturdays:* 10:00 am to 2:00 pm

For any questions, concerns or issues accessing the State's I&R site, please contact Josh Cuddy ([josh.cuddy@mass.gov](mailto:josh.cuddy@mass.gov)) at the Executive Office of Health and Human Services.