

Isolation and Recovery Sites

MA COVID-19 Response Command Center

December 2020

Intake criteria for I&R Sites

Individuals must meet **both clinical and financial eligibility** in order to stay at an Isolation and Recovery Site.

Clinical eligibility

- Individuals with a **positive COVID-19 test** result are eligible for Isolation and Recovery Sites.
- Individuals must be able to **safely isolate without intensive medical supervision**. These sites are NOT appropriate for individuals who:
 - Require assistance with Activities of Daily Living from on-site staff; or
 - Require medication administration (except for methadone); or
 - Require the level of care provided at a Skilled Nursing Facility.

Financial eligibility

- **Individuals that are experiencing homeless or housing instability.** *I.e., People who normally sleep at a shelter, on the street, for whom home is unsafe due to violence, or who do not have a permanent address* OR
- **Individuals in households making less than 400% of the Federal Poverty Level** in need of a safe place to isolate, including but not limited to overcrowded households, living with a high risk individual (older adult, immunocompromised), etc.
 - An annual income of 400% of the Federal Poverty Level is:
 - \$51,040 for individuals
 - \$68,960 for a family of 2
 - \$86,880 for a family of 3
 - \$104,800 for a family of 4

To make a referral: Call (617) 367-5150 between the hours of 7 a.m. and 7 p.m.

At I&R Sites, guests are provided with all necessary services to ensure a safe recovery period, similar to if they were isolating at home



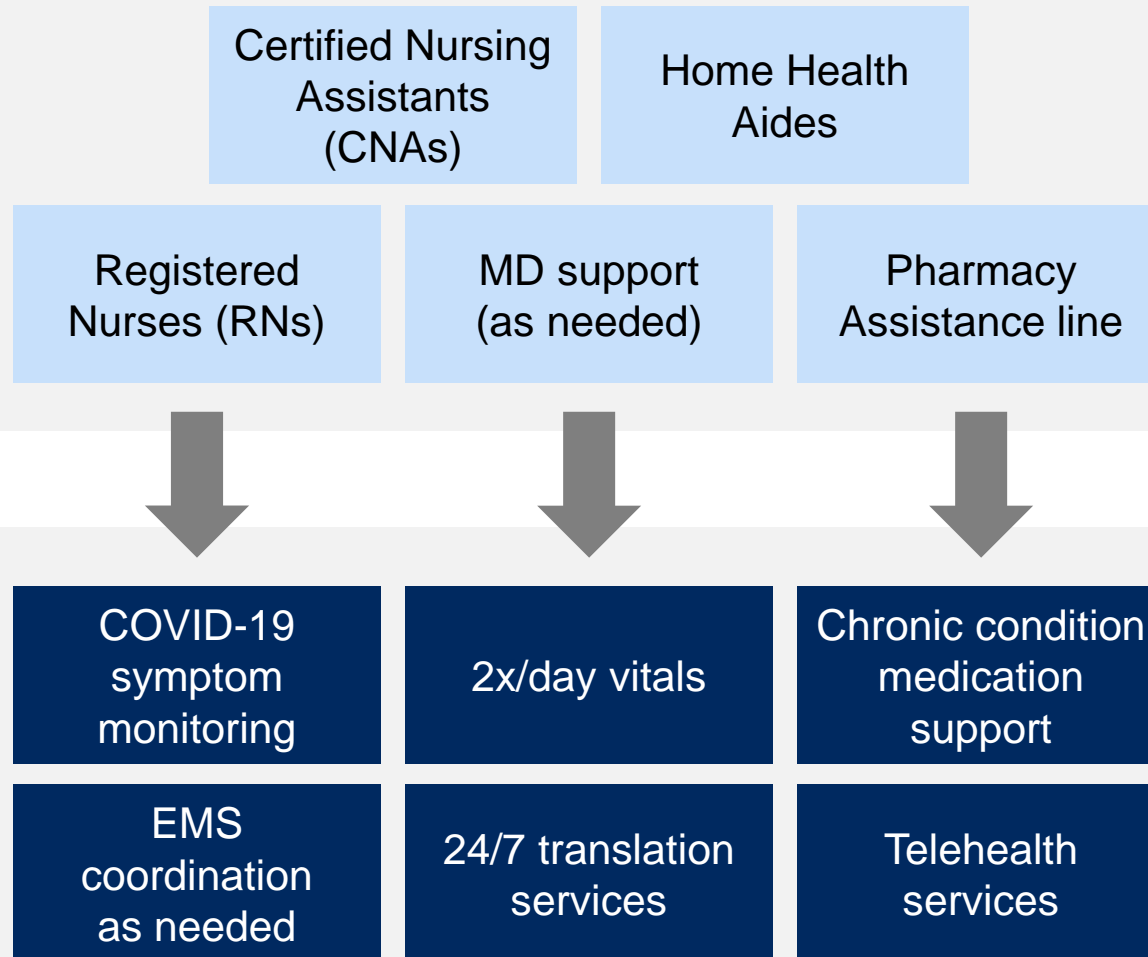
1 Individual tests positive for COVID-19 but does not require medical care. Qualifies for I&R Site.

2 As a guest at an I&R Site, individual is provided their own hotel room along with 3 meals per day. Additional services on-site include nurse oversight, security, behavioral health supports, laundry and cleaning services, and linkages to other state services (e.g., DMH, DDS, MassHealth enrollment support).

3 Once recovered, guest returns to their point of origin and may be connected to additional social services, if appropriate.

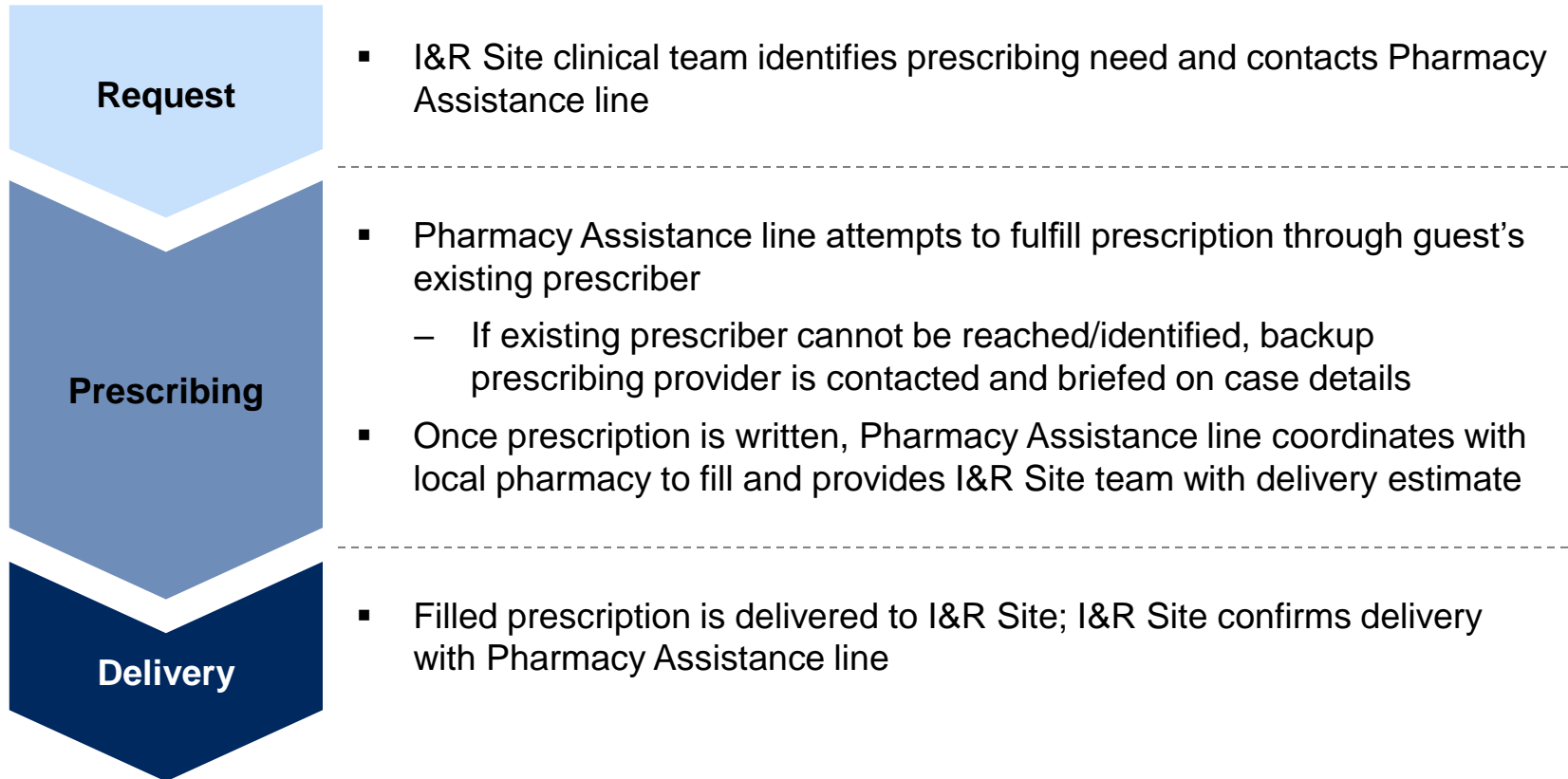
Clinical services provided at I&R Sites

Multi-level team provides clinical oversight to I&R Site guests, ensuring that individuals with worsening or acute symptoms can be diverted to an appropriate medical facility. When possible, sites partner with local community health centers to support with staffing.



Detailed process for Pharmacy Assistance line

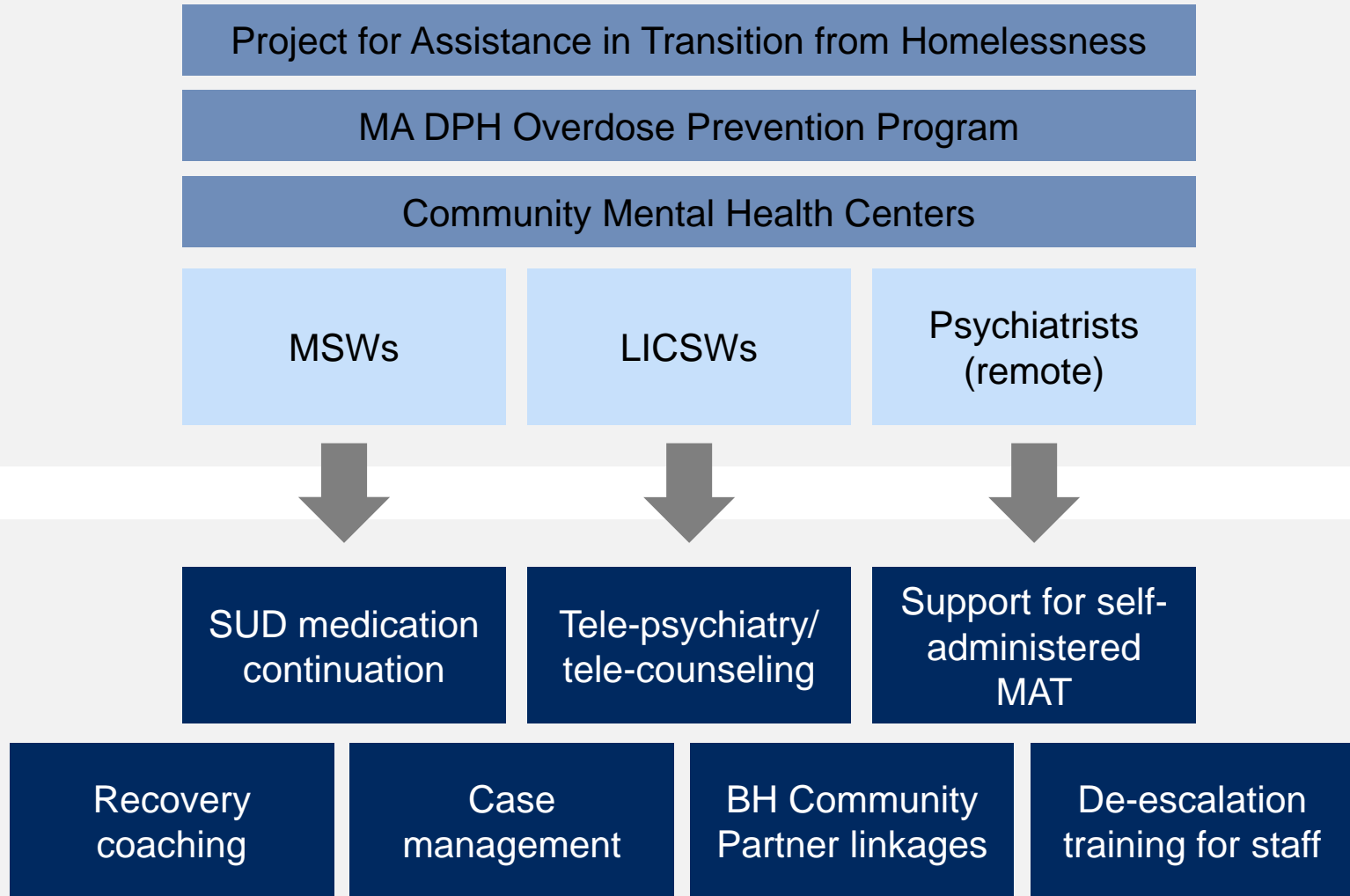
Should the clinical team determine that an I&R Site guest needs a prescription (new or refilled), they coordinate with a centralized Pharmacy Assistance line for timely delivery:



Additional support teams are available as-needed to discuss SUD-specific medication requests

Behavioral health services provided at I&R Sites

I&R Sites serve as a unique opportunity to address guests' behavioral health needs, as facilitated through partnerships with several local BH providers.



I&R Sites are set up to meet both staff and guest needs

