

Contact Information at a Glance

Delta Dental is responsible for processing all dental claims for the Massachusetts State Health Care Professionals' Dental Fund. *Davis Vision* is responsible for insuring and processing vision claims. *Amalgamated Employee Benefits Administrators* (formerly *Alicare*) is responsible for processing license/education reimbursement claims, and various administrative matters. If you have questions related to the Fund, please refer to the brief summary below before contacting Amalgamated Employee Benefits Administrators (formerly Alicare), Delta Dental or Davis Vision.

You are eligible for dental and vision benefits after thirty days of employment.

AMALGAMATED EMPLOYEE BENEFITS ADMINISTRATORS (FORMERLY ALICARE):

- Answers any questions regarding a member's or dependent's eligibility for benefits. (Amalgamated Employee Benefits Administrators is responsible for maintaining the list of those who are eligible for dental, education, and vision benefits.)
- Administers members' and dependents' enrollment in the Plan.
- Responds to questions regarding member premium contributions for the High Option Dental Plan.
- Answers questions regarding COBRA enrollment, benefits and costs.
- Processes claims and answers questions for the Unit 7 Education/License reimbursement. **(This benefit is only available to State employees in Bargaining Unit 7)**

DELTA DENTAL:

- Processes claims for Dental Benefits.
- Answers questions regarding Dental Benefits provided by the Fund and whether or not a dental procedure is covered.
- Answers any questions concerning the reimbursement amount for a covered dental procedure.
- Responds to questions about the networks of dentists.
- Is responsible for sending out Delta Dental Identification Cards.

DAVIS VISION:

- Processes claims for Vision Benefits.
- Answers questions regarding the Vision Benefits provided by the Fund and whether or not a procedure or benefit is covered.
- Answers questions concerning the coverage amount for a covered procedure or benefit.
- Responds to questions regarding the vision network of providers.
- Is responsible for sending out Identification Cards.

FEW IMPORTANT THINGS:

- The Delta Dental networks of dentists are available to all members, those covered by the Standard Plan or High Option.
- Amalgamated Employee Benefits Administrators (formerly Alicare) can be reached at 1-800-338-4330.
- Delta Dental can be reached at 1-800-872-0500.
- Davis Vision can be reached at 1-877-923-2847 or at DavisVision.com. The client code for the plan is 3194.
- Benefits are funded through negotiated employer contributions. Your MNA dues does **not** pay for the benefits.
- Your local Human Resources office does NOT have information about these benefits. Please call the appropriate numbers above.
- Please try calling the appropriate numbers above before calling the MNA with an issue or question.

For a copy of this Summary Plan Description and additional information, go to www.massnurses.org/dental-fund.

VISIT www.massnurses.org/dental-fund